

Good Hands Veterinary Hospital
(706) 613-1880
Monday-Friday 7:30am to 6:00 pm
Saturday 8:00 am to 12:00 pm
Sunday 6:00 pm to 6:30 pm

Revised Jan., 2007

Boarding Information And Lodging Agreement

Good Hands is a veterinary hospital that also provides boarding accommodations. Our staff is committed to the diligent care of your pets while you are away, and every effort will be made to provide a “home away from home.”

Our boarding facilities include spacious indoor runs, cages of various sizes and multi-level townhouses for cats. Dogs are given three walks a day and all pets are given personal attention and play time. Dogs staying with us 3 nights or longer are also given a complimentary bath and nail trim before they go home. Dogs lodging less than three nights may be given a bath and nail trim at a reduced boarding rate, if requested.

Reservations are required and may be made by calling Good Hands during business hours. Holiday reservations should be made *several weeks* in advance and require a \$25.00 non-refundable reservation fee either by check or credit card that will be applied toward the final boarding bill.

Boarding arrivals and pick ups can be made any time during business hours; however, there are no drop offs or pick-ups on major holidays when the hospital is closed. Sunday evening pick is available between 6:00 and 6:30 downstairs. **If pet pick up is made after 12 noon on any day, there is an additional night charge.**

Good Hands does require that each pet be current on vaccinations. Specifically, each dog must be currently vaccinated against rabies, distemper and bordetella (kennel cough). Cats must be currently vaccinated against rabies, distemper and feline leukemia. If your pet is not a regular patient at Good Hands, you may bring vaccination records with you or we will be happy to call your veterinarian and obtain the information. If vaccinations are needed, you must make arrangements with your vet prior to your arrival date, or we can administer vaccines here at Good Hands. Bordetella vaccine is most effective if given one week to ten days prior to boarding, but can also be administered upon arrival.

It is the policy of Good Hands to inspect each incoming boarder for the presence or evidence of fleas and ticks. If they are found, a topical flea treatment will be administered for the cost of **\$16**, or you may purchase a 3 or 6 pack of Frontline or Advantage for further use at home.

Personal belongings may be left (at a minimum) with your pet, as well as food and medications, with the exception of bedding. For purposes of safety and hygiene, we

prefer to provide our own bedding for your pet. We have a variety of beds available for your pet's comfort; ask a Good Hands associate for more details. Please have all belongings labeled and written instructions for medications. Every effort will be made to return your items; **however, we are not responsible for loss or damage.**

* Standard boarding includes three walks for your dog per day and a nail trim upon arrival. Dogs staying for 3 nights or more will receive a complimentary bath before going home. An optional bath will be offered at a discounted rate to all dogs who board for less than 3 nights.

** Deluxe boarding includes a total of 60 minutes of doggie day care (30 minutes am/30 minutes pm) in addition to three walks a day, and a nail trim. The bulldog suite includes 45 minutes of doggie day am/pm. Dogs that stay for 3 nights or more, will receive a complimentary bath before going home. An optional bath will be offered at a discounted rate to all dogs who board for less than 3 nights. *Clients boarding 3 or more dogs must reserve one of our Deluxe boarding facilities.*

Please note that a per-night discount will apply for boarding stays of more than 10 nights. Please ask for details.

Day Care

Good Hands also provides facilities for “doggie day care,” or drop-off and pick-up during business hours within the same day. This service includes special play time for your dog in “social groups” and with staff members, as well as 3 walks outside if staying for a full day. Dogs are placed in play groups according to temperament. **If pick-up is not made by the end of the day and there is an overnight stay, regular boarding charges will apply in addition to doggie day care charges.**

Noon check-out Policy

If pet pick up is made before noon on any given day, there will be no further charge. There will be an additional night charge if pick up is made after 12:00 pm.

Lodging Agreement

Good Hands Veterinary Hospital cannot guarantee the health of any animal, but pledges to give appropriate care to all boarded pets. I hold this facility harmless for conditions that often are unavoidable in boarding environments, including, but not limited to, weight loss, rough hair coat, kennel cough, upper respiratory infection, diarrhea, and fleas.

Should the pet(s) identified on this record become ill, I request that Good Hands Veterinary Hospital provide all medical/surgical treatment it deems necessary. I acknowledge that in the event of my pet's illness, the staff at this veterinary facility may not be able to contact me immediately and is therefore authorized to initiate appropriate treatment until I (or the pet's agent) can be reached. I agree to pay all related expenses associated with the treatment of my pet until I am available to discuss further care and related fees with the attending veterinarian.

I have read the boarding information (**including the noon check-out policy**) and lodging agreement and I am in full agreement.

Signature of Owner or Agent

Date